



2020-2021 FEES CHOWAN COUNTY WATER DEPARTMENT

Current Water Rates (Monthly)

- A usage of 0 to 2,000 gallons.....\$14.00
- Each additional 1,000 gallons.....\$7.00
- Sprinklers (per head).....\$0.08

New Service (where access is available)

- 2" Tap (with or without bore).....\$2,500.00
- 1" Tap or ¾" Tap (per regulations).....\$1,000.00

Payment plan - \$500.00 deposit plus \$125 per month until paid in full.
Please plan two to three weeks for tap installation.

Service Activation

- Tenant Deposit.....\$75.00
- Tenant service charge.....\$25.00
- Property Owner service charge.....\$25.00

Deposits will be returned upon customer vacancy notification and bill is paid in full.

Other Fees

Late fee: 10% of past due water bill (All bills are due by the 25th of each month). If the 25th falls on a weekend, payment must be made by 5:00PM Monday.

- Cut- Off for Non- Payment.....\$50.00

Water will be turned off after second bill is past due (25th of the month). You will have to pay your full balance (including the \$50.00 Cut-Off for Non-Payment) before Service will be restored.

Cut- Off for Non- Payment fee is applied to delinquent bills after 5:00PM on the 25th (or after 5:00PM Monday) whether or not the water service valve is physically closed.

- Customer Service requests (between 8:00AM and 4:30PM)
 - No charge for the first field visit (i.e. re-read, leak investigation, etc...)
 - each additional visit.....\$25.00
- After Hours Field Service requests (between 4:30PM and 8:00AM)\$50.00
 - No charge for water quality investigations (i.e. iron & manganese)
- Illegal Tampering (including damage to county property)..... \$500.00
- Returned Check.....\$25.00
- Temporary Service (cleaning or home inspection, 30 day maximum).....\$50.00

Bulk Water Sales for Contractors (Hydrant Meter with RPZ for loan)

- \$500.00 deposit plus Current Water Rates for the water used.



Forms to establish a new service, activate or deactivate an existing service, hydrant meter use, and automatic draft can be found on this web-site chowan.county@nc.gov under I WANT TO:

Solid Waste Charges (Monthly) (included on customer's water bills)

- Residential\$15.25
- Small Commercial\$15.25
- Large Commercial\$42.50
- Quarterly (for residential homes that have wells).....\$45.75

Solid Waste charges are for the convenience sites where you take your trash, transport of the waste from convenience sites to the landfill, and for the landfill operations where waste is disposed.