



# Chowan County & The Town of Edenton UPDATE Coronavirus (COVID-19)

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MARCH 19, 2020  
BULLETIN #5 – PRESS RELEASE



# County And Town Updates Coronavirus (COVID- 19) UPDATE

March 19, 2020 Bulletin #5



## Latest Updates:

- Links to Chowan County Operational information, business information, Health Department, DHHS and CDC information and so much more can be found on the Chowan County website. Visit [www.chowancounty-nc.gov](http://www.chowancounty-nc.gov)

## **A Message from Chowan County**

The public is encouraged to limit non-essential in-person interaction with Chowan County employees and departments when at all possible to help prevent the spread of COVID-19.

Citizens are encouraged to use any online services that may be available in addition to communicating with Chowan County employees via email or telephone.

1. Before visiting a Chowan County department in person, please explore the Chowan County website at [www.chowancounty-nc.gov](http://www.chowancounty-nc.gov) or call the desired department to determine if alternative service delivery options are available.
2. All citizens who are experiencing any type of respiratory or flu-like symptoms should not visit any Chowan County facility.

Please call to make alternative arrangements for service provision.



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## Latest Updates:

### ○ SBA ANNOUNCEMENT

The U.S. Small Business Administration is offering low-interest federal disaster loans for working capital to **North Carolina** small businesses suffering substantial economic injury as a result of the Coronavirus (COVID-19).

Applicants may apply online, receive additional disaster assistance information and download applications at <https://disasterloan.sba.gov/ela>. Applicants may also call SBA's Customer Service Center at (800) 659-2955 or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call (800) 877-8339. Completed applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.



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- **NC211**  
**NC 2-1-1 is now a resource for people to call for assistance related to the COVID-19 coronavirus.** NC211 is an information and referral service that families and individuals can call to obtain free and confidential information on health and human services resources within their community. NC 2-1-1 operates 24 hours a day, seven days a week, 365 days a year and resources are available in most languages. <https://www.nc211.org/>
- **COVID ASL/Captioned Videos**  
With many questions surrounding the Coronavirus, or COVID-19, the Division of Services for the Deaf and Hard of Hearing has provided two informational videos that are ASL/captioned.  
  
What's COVID-19: <https://youtu.be/ZvzDRwARoYg>  
  
Self-care during COVID-19 outbreak: <https://youtu.be/ooBRqfZjKhQ>

# CHOWAN COUNTY DEPARTMENT OPERATIONS COVID-19

This list will be updated as statuses change – Last updated March 19, 2020

The public is encouraged to limit non-essential in-person interaction with Chowan County employees and departments when at all possible to help prevent the spread of COVID-19. Citizens are encouraged to use any online services that may be available in addition to communicating with Chowan County employees via email or telephone.

Department/ Agency	Status
Administration (County Manager Office and Finance Office)	Normal Operations – 482-8431
Animal Control	Normal Operations-482-9807
Animal Shelter (Tri-County Animal Shelter)	Operating by appointment only, In an effort to help stop the spread of COVID-19 we ask if you have an animal you need to surrender, a stray to bring in, or want to adopt an animal you call us at 252-221-8514 to make an appointment.
Emergency Medical Service (EMS)	No visitors to the EMS stations. For non emergency questions, please call -482-4365
Information Technology (IT)	Normal Operations
Land Records	Normal Operations - 482-7157
Maintenance	Normal Operations - 368-8950
NC Cooperative Extension Service	All Extension activities have been cancelled. SHIP counseling can be done by phone. - 482-6585
Planning & Building Inspections	Normal Operations 482-5618
Recreation Department	All activities cancelled, Walker Gym (Oakum Street is closed), the Northern Chowan Community Center is closed to the public.- 482-8595. The Community Care Clinic can be reached at – 221-2171
Register of Deeds	Normal Operations – for those wishing to practice safe social distancing you may visit the Chowan County website <a href="http://www.chowancounty-nc.gov">www.chowancounty-nc.gov</a> to order certified birth, death and marriage certificates with a credit card (\$3.50 service charge) Total cost is \$13.50, copies will be mailed to you, this will discontinue if offices close. – 482-2619
Senior Center	Congregate Meals are pick up only, Home delivered meals remain operational, All activities end on Wednesday, March 18, 2020. – 482-2242

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Department/ Agency	Status
Sheriff/ 911/ Jail	Visitors will not be allowed at the Chowan County Jail, no appointments for fingerprints will be made, and no new concealed carry applications will be accepted. Also, if you come to our office for any reason, we will do everything we can to help you but all communication will be through the window in our lobby. 252-482-8484
Social Services (DSS)	Normal Operations – 482-7441
Solid Waste (Convenience Sites)	Convenience sites will remain open however attendants will remain inside the building. Swap shops at the convenience sites are closed. For questions or concerns please call the PCG Landfill 252-297-3300.
Soil and Water	Normal Operations -482-4127
Tax Office	Normal Operations. We will be following the hours enforced by the County, if changes occur at a later date, we do recommend payment of taxes or water bills in the following ways: 1. Online payment at our website <a href="http://www.chowancounty-nc.gov">www.chowancounty-nc.gov</a> , under Tax or Water department; 2. Telephone payment by credit/debit card at 1-866-343-3612; 3. Payment by check placed in our drop box outside of our office at 305 W. Freemason St., Edenton, NC 27932 (cash is discouraged at the dropbox); 4. Payment by mail to PO Box 1030, Edenton, NC 27932. As always, any questions or concerns please call 252-482-8486 (option 2, Water/Tax Collections; option 3, Tax Assessment/Valuation).
Veterans Services	No walk in visitors, telephone service only for 21 days Call 252-482-1033
Water Department	Normal Operations – 482-7477