

Minutes

- The Chowan County Board of Social Services held their regular meeting on Tuesday, August 13, 2013 at 8:00am at the Chowan County Department of Social Services. In attendance were board members Jack Perry, Janet Hines, Darnell White, Philip Thomason, Dr. Alex Kehayes, and DSS Director Clifton Hardison.
- Board Chair, Jack Perry called the meeting to order.
- Minutes of the July meeting were approved upon a motion made by Janet Hines, seconded by Philip Thomason with a unanimous vote.
- There were no public comments.
- Board Training was conducted by Ms. Pam Jones. Ms. Jones is a supervisor in the Eligibility Unit. The training concentrated on the top ten questions asked in the Adult Medicaid Program. Ms. Jones's training is outlined as follows:

TOP 10 QUESTIONS – ADULT MEDICAID

- 1. What is the difference between Disability Determination and Social Security Disability?** Disability Determination Services in Raleigh determines disability for both Medicaid applicants and Social Security Applicants. We complete paperwork for applicants who have not been determined disabled and forward to their office for evaluation. The process can take up to six months in some cases. If the client has been approved or denied for Social Security, the decision will come back quickly. We accept the decision that is made first. Clients do have the right to appeal.
- 2. If I am not disabled, is there any emergency Medicaid for US citizens?** No, there is no program for individuals who do not meet the disability requirement or 65 and older.
- 3. If I am not disabled already, how long is it going to take to get Medicaid?** Disability status must be established before any Medicaid benefits can be approved. Clients must apply with us (we complete the paperwork and send it to Disability Determination Services in Raleigh) and client must also pursue disability with Social Security. We approve or deny based on the first decision that is made first (whether it is DDS or SSA).
- 4. Why do you need to know about my insurance, burials, etc?** Since Adult Medicaid programs consider all assets/resources, the client must disclose all of those to us.
- 5. Is the state going to take my home, life insurance, etc?** No. Estate recovery only applies to personal care services, Medicaid for Long Term Care, and Special Assistance programs.
- 6. What does estate recovery mean?** Federal and State law authorize the Division of Medical Assistance to file a claim against your estate to recover certain payments made by the Medicaid program on your behalf. If the client's estate is less than \$5,000 or they have a surviving spouse, child under 21 or disabled child, who continues to live on the property, estate recovery is waived.
- 7. Will Medicaid cover my prescription drugs?** Only if the client does not have Medicare. If the client is eligible for Medicare, they must apply for a Medicare Part D drug plan. Refer clients to Council on Aging for assistance in applying.

8. **Can I drop my Medicare once I get on Medicaid?** No. If a client is eligible for Medicare, they must keep that coverage. Medicaid will pay the Medicare premium. If they do not, then Medicaid will not pay any medical costs that would have been covered by Medicare.

9. **What are services that I can receive in my home?** Personal care services, CAP (community alternative program) and SA-IH (Special Assistance in home services)

10. **If I should go into a nursing home or rest home in the future, how will my spouse’s bills get paid?** There are resource allowances in Medicaid for Long term care that will keep the spouse at home to keep some resources. Long term care budgeting allows for spousal deeming so the spouse at home has a portion or all of the clients income.

Ms. Jones concluded the training and answered questions from the board.

- Mr. Hardison reported the following in his Director’s report for the services month of July 2013:

CHOWAN COUNTY DSS SNAPSHOT 7-13

Food and Nutrition Services	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Active Cases												
Total Participants												
Total Benefits	-											
Applications Taken												
Applications Approved												
Applications Denied												
Applications Withdrawn												
Reviews Processed												
Average Caseload per Worker												

Note: No Data Available due to NCFast updates, etc.
 FNS Audit - Have staff watch powerpoint on-line for Civil Rights and keep log. Indoctrinate more spanish into phone messaging system.

MEDICAID	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Cases	2,569											
Individuals Served	3,139											
Applications Taken	132											
Applications Approved	82											
Applications Denied	53											
Applications Withdrawn	3											
Reviews Completed	158											
Changes	1,348											

CHILD CARE	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Children Served	184											
Waiting List	54											
Benefit Amount	\$57,300											

ADMINISTRATION	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April	May	June
Visitors	1,304											

Operating 24% under budget

CHILD SUPPORT

TOTAL COLLECTIONS			PATERNITY ESTABLISHMENT				CASES UNDER ORDER			
SFY Actual	Goal	% of Goal	Prev BOW	Pat Est	%PatEst	Goal	Open Cases	CUO	%CUO	Goal
\$160,860	\$2,109,788	7.62%	976	916	93.85%	100.00%	1323	1254	94.78%	90.00%

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CURRENT SUPPORT				ARREARS				MEDICAL		
CSup due	CSup Coll	%CurCol	Goal	Cas Arr due	Cas Arr Col	%Arr	Goal	MedCase	MedSup	%Med
\$188,273	\$121,389	64.47%	65.02%	1046	367	35.09%	68.23%	860	720	83.72%

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MISCELLANEOUS

Director Travels:

Aug 14 thru 16 - Directors Eastern Regional Meeting - Pine Knoll Shores

Mr. Hardison concluded his report.

- In Timely and Important Matters the need for wireless internet for the DSS Building was discussed. Mr. Hardison stated he would investigate the steps to acquire wireless for the agency.
- The meeting was adjourned upon a motion made by Janet Hines, seconded by Philip Thomanson with a unanimous vote.

Submitted by,

Clifton Hardison, Director